

# ACTIVECYBER

## Texas DIR and Active Cyber: Contact Number: **DIR-CPO-5536**

Active Cyber is your trusted partner in the digital age, dedicated to helping businesses like yours harness the power of technology to unlock the true potential of your data. We specialize in providing top-notch cloud and cross-platform solutions that enable companies across various industries to make smarter, more agile business decisions.

Our expertise lies in a range of critical areas, including Cybersecurity, Enterprise Planning, IT Service Management, and Data & Analytics. We've partnered with leading technology providers to bring you innovative solutions that address the complex challenges your organization faces in today's fast-paced world.

Our mission is simple: to empower your business to build a brighter future. We understand that each company has unique needs, which is why we tailor our approach to fit yours, ensuring we're not just advisors but true collaborators. Whether you're looking to refine your strategy, implement cutting-edge technologies, or gain insights from your data, Active Cyber is here to guide you every step of the way.

We pride ourselves on our hands-on approach, diving deep into your industry, business, and team dynamics to deliver solutions that not only meet your immediate needs but also set you up for long-term success. With Active Cyber, you can expect transformational outcomes: streamlined processes, empowered employees, and, ultimately, delighted customers.

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*At Active Cyber, we proudly partner with leading technology providers to offer a comprehensive range of products and services.*

*Below is a detailed list of the brands we work with and the specific solutions they offer under our Texas DIR contract:*

Our Partners, Products, & Services Offered:

**[Partners, Products, and Services \(click here\)](#)**

**[Pricing Information \(click here\)](#)**

**Service Level Agreements for each SaaS product awarded**

- [Okta \(click here\)](#)
- [Saviynt \(click here\)](#)
- [Strategy formerly MicroStrategy \(click here\)](#)
- [Socure \(click here\)](#)

**Designated Order Fulfillers:**

Active Cyber, LLC.

Enterprise Cloud Services

Andrea King

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(214) 646-3353

[sales@activecyber.com](mailto:sales@activecyber.com)

### **Instructions for Obtaining Quotes and Placing Purchase Orders:**

1. For product and pricing information, email [texasdir@activecyber.com](mailto:texasdir@activecyber.com) or contact [Andrea King](#) at 214-646-3353.
2. Active Cyber will respond, in writing, to an order form as issued by the DIR Customer, consistent with the Terms and Conditions of the contract.
3. When generating an order form, reference the DIR contract number **DIR-CPO-5536**.
4. Email your order and quote form to your selected Account Executive
5. The order form must be signed by authorized representatives of both the Customer and Active Cyber.

### **Warranty and Return Policies:**

1. Subject to Section 2 below, Okta warrants that during the applicable Term:  
(i) the Service shall perform materially in accordance with the applicable Documentation; (ii) Okta will employ then-current, industry-standard measures to test the Service to detect and remediate Malicious Code designed to negatively impact the operation or performance of the Service, and (iii) the overall functionality of the Service will not be materially decreased as described in the applicable Documentation. Okta shall use commercially reasonable efforts to correct the non-conforming Service at no

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additional charge to Customer, and in the event Okta fails to successfully correct the Service within a reasonable time of receipt of written notice from Customer detailing the breach, then Customer shall be entitled to terminate the applicable Order Form as to the non-conforming Service and receive an immediate pro rata refund of any prepaid, unused Fees for the non-conforming Service. The remedies set forth in this subsection will be Customer's sole remedy and Okta's entire liability for breach of these warranties unless the breach of warranties constitutes a material Rev 022022 breach of this Agreement and Customer elects to terminate this Agreement in accordance with Okta's Master Subscription Agreement – Section 11.2 entitled "Termination."

2. Exclusions. The warranties set forth in Section 1 shall apply only if the applicable Service has been utilized in accordance with the Documentation, the Agreement and applicable Law.

3. Disclaimer. EXCEPT FOR THE EXPRESS WARRANTIES SET FORTH UNDER SECTION 1, OKTA AND ITS SUPPLIERS HEREBY DISCLAIM ALL WARRANTIES RELATING TO THE SERVICE, PROFESSIONAL SERVICES OR OTHER SUBJECT MATTER OF THIS AGREEMENT, EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, ANY WARRANTIES OF NON-INFRINGEMENT OF THIRD PARTY RIGHTS, TITLE, MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. THE PARTIES ARE NOT RELYING AND HAVE NOT RELIED ON ANY REPRESENTATIONS OR WARRANTIES WHATSOEVER REGARDING THE SUBJECT MATTER OF THIS AGREEMENT, EXPRESS OR IMPLIED. OKTA

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MAKES NO WARRANTY REGARDING ANY NON-OKTA APPLICATION WITH WHICH THE SERVICE MAY INTEROPERATE.

[DIR Co-Op Contract Program Review](#)

[DIR's list of TX-RAMP certified Cloud Products](#)